

Complaints & Comments

We are very interested in YOUR views of the services we are providing.

If there is something that we are doing well and would like to tell us about it – or something that we could be doing better – speak to a receptionist or ask to see the Practice manager

If you would like to make a formal complaint you can do this in writing or by speaking with the practice manager – in person or by telephone (0208 773 4508). Ask at reception for more information about how to make a complaint.

We want to provide the best possible service for all our patients.

All comments and complaints will be dealt with confidentially.